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The most valuable assets of a 20th-century company were its production equipment. The most valuable asset of a 21st-century institution, whether business or non-business, will be its knowledge workers and their productivity.

Peter F Drucker

Unpredictable

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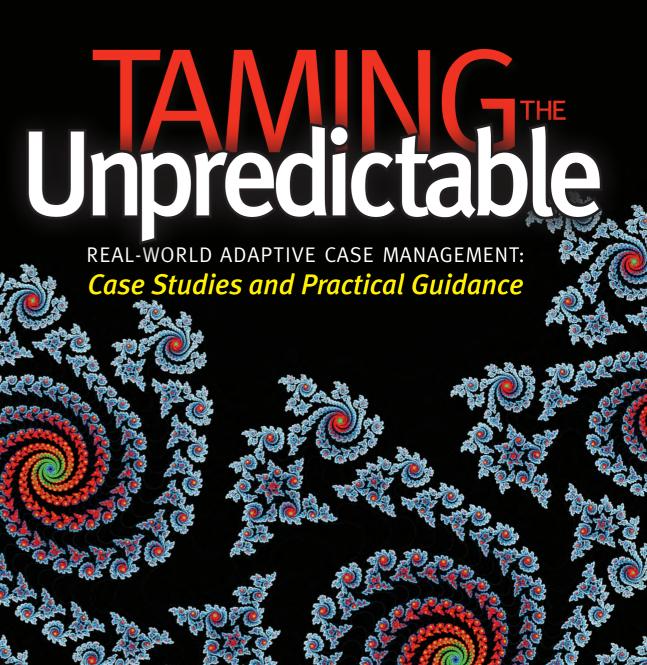
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FOREWORD BY Tom Koulopoulos

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